



First-Ever IDC MarketScape for Worldwide Professional Services Firms for Mining Operational Process Optimization 2018 Vendor Assessment

SINGAPORE, February 20th, 2018 - IDC Asia/Pacific just released its first-ever *IDC MarketScape for Worldwide Professional Services Firms for Mining Operational Process Optimization 2018 Vendor Assessment*, where Accenture, Deloitte, and IBM were named to the Leaders category. The report assesses the services from eight global professional services firms for optimization of mining operational processes and identifies their strengths and challenges. A comprehensive framework is used to evaluate the various capabilities of the vendors' professional services across core mining operational processes including supply chain, asset management and maintenance, health and safety, mining operations, logistics and transportation, and energy management.

"Mining companies are facing the challenge of enabling agile operational environments delivering insight, control and responsiveness. They are looking to their service providers to help consult and implement high-impact, innovative approaches and solutions to digitally transform, create the required agility, enable adaptive operational processes, and to improve production," according to [Emilie Ditton](#), Associate Vice President of [Worldwide Mining Strategies](#), IDC Energy Insights. "The challenge is selecting the right vendor for the right requirement, understanding the strengths and capabilities of each vendor. As the mining sector faces change, and looks to technology to digitally transform, providers are continuing to invest and grow their knowledge, skills and capabilities targeting the mining sector so that they can better support their customer and deliver transformative value."

The market for mining operational process optimization services from professional services organizations is a developing market with an increasing number of providers focusing on it and targeting investment to increase the capabilities they can offer. Those professional services organizations included in the "Leaders" category are facing an increasing number of Challengers. The ability to not only support the optimization of operational processes such as mining operations or logistics is critical, but leaders must also continue to seek to work with their customer to create the ability for cross-silo integration and transformation if they are to maintain their lead in this market. Within those capabilities, the depth and capability of analytics is particularly important.

The vendor inclusion list for this study began with the global players that provide operational process optimization services to mining companies. A total of eight vendors from the region

participated in this study namely: Accenture, Deloitte, IBM, Cognizant, PWC, Infosys, Wipro, and DXC Technology.

The full 2018 Professional Services Firms for Mining Operational Process Optimization vendor analysis is detailed in IDC document #US41908017. For more information on this IDC document, please contact Emilie Ditton editton@idc.com. For media inquiries, contact Tessa Rago trago@idc.com or Alvin Afuang aafuang@idc.com.

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About IDC MarketScape

IDC MarketScape vendor analysis model is designed to provide an overview of the competitive fitness of IT, telecommunications, or industry-specific suppliers in a given market. The research methodology utilizes a rigorous scoring methodology based on both qualitative and quantitative criteria that results in a single graphical illustration of each vendor's position within a given market. IDC MarketScape provides a clear framework in which the product and service offerings, capabilities and strategies, and current and future market success factors of IT, telecommunications, or industry-specific vendors can be meaningfully compared. The framework also provides technology buyers with a transparent foundation to allow companies to independently compare the strengths and weaknesses of current and prospective vendors.

About IDC

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Figure 1



For more information contact:

Emilie Ditton

editton@idc.com

+61 9925 2211

Alvin Afuang

aafuang@idc.com

+63917 7974586

Theresa Rago

trago@idc.com

+65 9159 3053