

IDC Names Four Artificial Intelligence – Powered Automation Solution Providers in Asia/Pacific* as IDC Innovators for 2019

SINGAPORE, March 17, 2020 – IDC has published a new IDC Innovators report titled, [IDC Innovators: Artificial Intelligence–Powered Automation Solution Providers in Asia/Pacific \(Excluding Japan\)](#), profiling four companies that provide artificial intelligence (AI)-powered automation solutions. The four companies are: Active.AI, Clobotics, Taiger, and XOPA.

AI-powered automation solution or intelligent automation is much more than intelligent robotic process automation (RPA). It is a way to support, augment, and sometimes automate many aspects of a knowledge worker's tasks to improve operational efficiency, increase robustness and flexibility, create space for the workforce to release their creative intelligence, and kick-start the man–machine collaborative learning cycle.

The rise of intelligent automation has reduced the need for human oversight over many business processes, as more technology vendors work to re-engineer complex workflows and processes. This includes processes such as due diligence, customer onboarding, claims processing, preventive maintenance, asset management, and hiring.

"With the next phase of Digital Transformation (DX) approaching, companies are looking for various ways to make use of the data to further their journey in the Future of Enterprise. As such, AI-powered automation vendors have come to the forefront with innovations that allow various tasks to be automated," says [Jessie Cai](#), Senior Research Manager for Big Data and AI at IDC Asia/Pacific.

The new report IDC Innovators: Artificial Intelligence–Powered Automation Solution Providers in Asia/Pacific (Excluding Japan) (IDC #AP44764619) profiles four vendors

in this field. Each vendor has worked closely with end users and successfully developed a sizable customer base in their focused industries.

- Active.AI automates customer-facing conversations for financial service institutions, providing modularized solutioning and advanced integration capabilities. It also supports multiple regional language support.
- Clobotics embeds "deep learning" algorithms into processes for distributed asset management. It works uniquely in a hardware-software integrated end-to-end approach to put AI at work in the industrial space.
- Taiger automates complex and cognitive workflows focusing on financial services and public sector use cases. It uses AI to access information, extract meaning, and develop semantic context from both structured data and unstructured content.
- XOPA automates the hiring process to achieve a higher level of objectivity. It applies machine learning, natural language processing, and video analytics to predict the best fit between hiring companies and individual talents. It also seamlessly integrates with existing platforms in an end-to-end hiring and talent management process.

For more information about IDC Innovators and how you can be part of this research, please contact Jessie Cai jcai@idc.com or your IDC account manager. For media queries, please contact Alvin Afuang aafuang@idc.com or Tessa Rago trago@idc.com.

*Note: Asia/Pacific (excluding Japan)

-Ends-

About IDC Innovators

IDC Innovators reports present a set of vendors – under \$100 million in revenue at time of selection – chosen by an IDC analyst within a specific market that offer an innovative new technology, a groundbreaking approach to an existing issue, and/or an interesting new business model. It is not an exhaustive evaluation of all companies in a segment or a comparative ranking of the companies. Vendors in the process of being acquired by a larger company may be included in the report provided the acquisition is not finalized at the time of publication of the report. Vendors funded by venture capital firms may also be included in the report even if the venture capital firm has a financial stake in the vendor's company. IDC INNOVATOR and IDC INNOVATORS are trademarks of International Data Group, Inc.

For more information about IDC Innovators research, please contact Karen Moser at kmoser@idc.com.

About IDC

International Data Corporation (IDC) is the premier global provider of market intelligence, advisory services, and events for the information technology, telecommunications, and consumer technology markets. With more than 1,100 analysts worldwide, IDC offers global,

regional, and local expertise on technology and industry opportunities and trends in over 110 countries. IDC's analysis and insight helps IT professionals, business executives, and the investment community to make fact-based technology decisions and to achieve their key business objectives. Founded in 1964, IDC is a wholly-owned subsidiary of International Data Group (IDG), the world's leading tech media, data and marketing services company. To learn more about IDC, please visit www.idc.com. Follow IDC on Twitter at [@IDC](https://twitter.com/IDC) and [LinkedIn](https://www.linkedin.com/company/idc). Subscribe to the IDC Blog for industry news and insights: http://bit.ly/IDCBlog_Subscribe.

IDC is a subsidiary of IDG, the world's leading technology media, research, and events company. Additional information can be found at www.idc.com. All product and company names may be trademarks or registered trademarks of their respective holders.

For more information contact:

Christopher Lee Marshall (cmarshall)
cmarshall@idc.com

-

Jessie Danqing Cai (jcai)
jcai@idc.com

-

Theresa Rago (trago)
trago@idc.com
(+65) 9159 3053
Alvin Afuang (aafuang)
aafuang@idc.com
(+63) 9177 9745 86